

Eshbaugh Chiropractic

Financial Policy

TO OUR PATIENTS:

We hope this financial policy overview will be informative and helpful to you. We believe you are entitled to an explanation of your financial obligation when Eshbaugh Chiropractic has the honor of providing your chiropractic care. This is an essential element of your care and treatment. We are dedicated to providing the best possible care and service to you.

We participate with many insurance companies, including the standard Medicare Part B. Although we attempt to stay informed about various insurance company requirements, it is impossible for us to keep up with continuous changes in every carrier's requirements. Therefore, we ask that you know the requirements of your particular insurance company relating to referrals, deductibles, co-payments, coinsurance, etc. We also ask that you confirm with your insurance carriers that Eshbaugh Chiropractic is part of your insurance network. In-network means that a contract exists between your insurance carriers and Eshbaugh Chiropractic which allows us to provide your chiropractic care. If we do not participate with your insurance carriers, as a courtesy we will still file your insurance claim for you. However, if the insurance payment is sent directly to you, you are responsible for forwarding the payment to Eshbaugh Chiropractic, unless you previously paid the bill in full. **If your insurance card indicates that you have a co-payment or co-insurance, we will collect this amount at the time of service. If we know that your insurance carrier does not cover our fee for any service, we will collect it on the day of your visit.** If we cannot determine coverage of the services, we will bill your insurance company and then bill you for your portion after the claim has been paid by your insurance carrier. We will send a claim to your insurance carrier for you. After your insurance company processes your claim, we will send you a billing statement if you have any remaining balance due on your account. Upon receipt of this statement, we ask that you make payment in full within 30 days. For your convenience, we accept cash, check, VISA, MasterCard, Discover. Credit card payments may be made by mail, by calling our office with the appropriate information.

If you are ever unable to pay your bill in full, we ask that you call our Billing Department at (717) 496-8301 immediately. Our billing staff will work with you to meet your obligation. We appreciate your being straightforward and keeping us informed of your ability to make payments on your account.

The bank charges Eshbaugh Chiropractic a fee if your check is returned for insufficient funds. Therefore, for each returned check, an additional service fee will be added to your balance due.

If you have any questions regarding this financial policy, please contact our billing department or ask any of our staff members for assistance. We will be happy to answer any questions and discuss any concerns that you might have